

Airflow Developments Ltd Quality and Environmental Policy

Airflow has earned its reputation as an industry leader in ventilation by continually providing innovative, quality products with in-built reliability, developed by experts in air movement, backed by a reliable and responsive service.

Airflow's team of ventilation experts is committed to providing a quality service to ensure healthy indoor air quality environments are created in both commercial and residential buildings.

Airflow is committed to the protection of the environment and reducing its environmental impact, whilst fulfilling its compliance and legal obligations.

The aim of Airflow's Quality and Environmental Policy is to ensure that it meets and exceeds customer's needs, requirements, and customer satisfaction. It is committed to providing services and products to the highest standard of quality, performance, and reliability, whilst ensuring that it remains sustainable, and protecting the environment, in accordance with ISO Standards and sustainability obligations.

Airflow's Quality and Environmental Policy is reinforced by integrated Quality and Environmental Management Systems, which are supported throughout its business.

To maintain its objectives and fulfil its commitments Airflow shall:

- Strive to provide exceptional levels of customer support, service, and satisfaction
- Continue to develop and supply innovative and reliable products that comply with relevant industry standards and regulations
- Commit to reducing its environmental impact and footprint through sustainable means and activities, whilst developing its sustainability credentials
- Develop its business through continuous improvement methods by establishing, reviewing, and monitoring functional business objectives
- Comply with and continuously develop its ISO 9001:2015 Quality Management System
- Comply with and continuously develop its ISO 14001:2015 Environmental Management System

It is the responsibility of Airflow's management and staff to ensure this policy's principles and effectiveness is maintained through monitoring, control, audit, and review.

Alan Siggins
Managing Director



01/09/2023

Paul Carpenter
Operations Director



01/09/2023

Airflow Developments Limited
Aidelle House, Lancaster Road, Cressex Business Park
High Wycombe
Buckinghamshire, HP12 3QP. United Kingdom
T: +44 (0) 1494 525252
E: info@airflow.co.uk. W: airflow.com

Registered in London, England. Company No 550374 Registered Office as above

VAT REG NO: GB342-8323-66



Certificate No. EMS 569454 Certificate No. FM 00162
BS EN ISO 14001 : 2015 BS EN ISO 9001 : 2015